



RACC's Schmidt Training and Technology Center
Best Practices Workshop
Internal Quality Auditor Training
ISO9001:2015 Compliance

Your Instructor : Ken Klicker

Ken is a semi-retired quality manager with over 25 years of experience in the deployment, management, auditing and training for ISO-9001. He earned his BS in Ceramic Engineering and MS in Solid State Science from Penn State.



His career includes roles as a Distinguished Member of Staff at AT&T Bell Laboratories, ISO-9001 Quality System manager at Lucent Technologies Optoelectronics Unit, Senior Manager for Product Platform Development at Agere Systems, and a certified Lead Auditor for ISO-13485 at Draeger Medical Systems. He was the Quality Manager at TriQuint Optoelectronics, Accusort Systems Inc. and Lightwire Inc. and the Director of Quality at II-VI Optoelectronics, Inc.