



## - Best Practices Workshop -

# Leading in a VUCA Business Environment

Volatility, **U**ncertainty, **C**omplexity, and **A**mbiguity

*Leaders require more than traditional skills to engage highly productive teams and drive results in today's "VUCA" business environment. Success is dependent upon not only leaders' skill sets, but just as importantly, their mindsets.*

This 6-hour workshop provides leaders with practices, skills and tools to enable them to effectively lead both themselves and their teams.

### Focus Areas:

- Leading Relationally
- Demonstrating Resilience
- Developing Self-Awareness
- Communicating Intentionally
- Practicing Emotional Intelligence
- Prioritizing Time & Tasks
- Delegating Purposefully
- Building & Engaging Teams

**V**olatile

**U**ncertain

**C**omplex

**A**mbiguous

"the new  
normal"

**Wednesday, March 11, 2020 from 8:30 am – 3:30 pm**

At the Schmidt Training and Technology Center, RACC Campus  
15 North Front Street, Reading PA 19601 – Free Parking in Adjacent Garage

[Click here to Register.](#)

Cost: \$495 / person (includes Course Material,  
Lunch and Refreshments)

Want this course taught on-site to your management team, we can customize course content to target your specific business needs. - Contact Allison Creveling ([acreveling@racc.edu](mailto:acreveling@racc.edu)) or 610 607 6208.

Contact Mike Salute ([msalute@racc.edu](mailto:msalute@racc.edu)) for more information.